

Your Independent Global SCADA Provider



HMI SCADA Building Management System

ENERGY, SECURITY, VIDEO SURVEILLANCE, ACCESS CONTROL, ELEVATORS, FIRE ALARMS, ENVIRONMENT (COMFORT)



ARC Informatique has been developing and marketing industrial software for over 30 years.

ARC Informatique is the PcVue Solutions SCADA developer, offering software, hardware and application support as a global service to several markets. The company has over 20 years' experience in building management system.

The open, scalable, software platform of PcVue Solutions delivers full control and connectivity, implementing a large variety of built-in drivers including IEC 61850 DNV KEMA certified, BACnet BTL certified, LON, KNX, OPC and a rich graphical interface, an alarms and events logging system and reporting capabilities.

Hundreds of sites are monitored and controlled by PcVue Solutions including several skyscrapers in La Défense business district, the AIRBUS A380 assembling site in Toulouse, Charles de Gaulles Airport terminals and the 4th highest building in the world, TAIPEI 101, in Taiwan.

Both ISO 9001 and ISO 14001 certified, the company maintains an international presence through direct sales offices in the US, Europe, Asia and Latin America and relies on its partner network to guarantee exceptional service, domain expertise and product satisfaction. PcVue Solutions, your independent global SCADA provider.

PcVue Solutions, your independent global SCADA provider

A global player with a local approach

15 strategic bases

50+ VAR worldwide

200+ local SI partners



Continuous quality improvement

ISO 9001 & ISO 14001 certified Microsoft certified partner OPC foundation member Member of the BACNet[™] Interest Group BACNet[™] BTL B-AWS certified LonMark[®] International Partner

A customer-oriented approach

Listen to and answer our customers Develop and adapt our solutions via R&D Responsive technical support



66 To answer the need of performance, maintenance, energy saving and optimization in BMS, PcVue Solutions converge stakeholders' objectives using a common monitoring system.

- ✓ Manage one or several buildings in a centralized and cohesive manner
- ✓ Ensure occupants' comfort and safety in all circumstances
- ✓ Guarantee proper functioning and durability through efficient maintenance
- ✓ Optimize the return on investment while ensuring regulatory compliance
- ✓ Run an open and scalable system that adapts to changes at lower cost
- ✓ Connect all BMS components (Technical Management, Billing, CMMS, Occupancy...)



- The ability to analyze archived data and real-time events can help maintain user comfort and improve performance.
 - ✓ Monitoring solutions for all technical aspects of the building
 - ✓ Intuitive graphical interface for monitoring and control of facilities, locally or remotely
 - ✓ Monitoring and analysis of real-time performance
 - ✓ Native support for standard protocols BACnet[™]. LonWorks[™]. KNX. Modbus[®]. SNMP. OPC...
 - ✓ Optimized management of alarms and events
 - ✓ Data archiving locally or in the cloud in DSaaS mode
 - ✓ Advanced reports for data analysis
 - ✓ Single development platform featuring an intuitive configuration environment
 - Assured interoperability with all building management services





Features

Why PcVue is worth a look?

PcVue Solutions at the center of the Smart Building and SmartCities chal-

lenges

To avoid the proliferation of systems and applications that meet the needs of performance, savings, energy optimization and building maintenance, PcVue Solutions converge the objectives of stakeholders through a common system of centralized supervision.

The design of a Smart Building Ready application, allow users to be involved in reducing the environmental impact

through the quality of information transmitted automatically via Smart mobile applications.

To address the critical issues of the coming years, the historical data analysis capability and real-time events of

PcVue Solutions will help contribute to the maintenance of user comfort and improved performance while ensuring compliance costs and regulatory compliance.

By its ability to interface with heterogeneous systems, PcVue Solutions ensures interoperability between disparate technical aspects with one simple application, easy to implement and maintain through its modeling tools.

Smart Building Ready

- + R.B.

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A common system for centralized management of buildings



PcVue Solutions innovates to connect humans, communicating systems and IIOT

The constant and rapid changing of technology continuously brings new ways that complement current methods and change the practices used for monitoring installations.

The advent of mobile applications such as proactive transmission of information depending on users, dynamic and contextual information display (and the disappearance of static navigation menus) are some examples.

In an increasingly communicating universe, PcVue Solutions innovates with solutions that facilitate exchanges between people, connected objects and the SCADA system by taking advantage of the latest mobile and geolocation technologies (NFC, Beacons, QRCodes, GPS).

A worker can therefore be informed in real time, depending on his position and level of responsibility, of actions he may realize from his smartphone. At the same time, to ensure safety, the control room is able to know the position (inside or outside) of the workers.



PcVue Solutions Mobile app automatically adjusts the display of information depending on the identity of the user and its position



66 PcVue Solutions makes available its 20 yearpartners to develop new applications and support the migration of older systems by taking advantage of the latest technological innovations. 🤧

> Fabien RIGAUD Head of Marketing & Communication

5

Ensure the comfort of occupants with an efficient and effective operation

Monitoring and control facilities anywhere, at any time



DISPLAY & CONTROL

✓ Customizable graphical interface, modern and intuitive

- ✓ Display, in real time, of asset status
- Sending commands to equipment

✓ Management of comfort settings based on time

- Remote control from smartphone or tablet
- ✓ Display and control of video surveillance systems

Ensuring system availability and operational maintenance while controlling operating costs

Preventive and operational maintenance of installations

slots defined through a web interface

ADVANCED FEATURES FOR DATA DISPLAYING

- ✓ Data display by zone, equipment, use ...
- Real time and historical data trends
- Comparative trends
- Threshold display
- Data trend export to Excel



Optimize the return on investment while ensuring regulatory compliance

OPERATING DATA PROCESSING

- ✓ Editing of dynamic reports (consumption balance sheets. ...) from archived data
- ✓ Automatic sending of reports by email
- ✓ Web Interface to generate and visualize reports on demand

ALARMS & EVENTS MANAGEMENT

- ✓ Advanced visualization of real-time alarms
- ✓ Alarm notification via sms, smart mobile application, emails
- ✓ Lists of historical time-stamped events
- ✓ On-call module for effective incident management





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MONITORING AND ANALYSIS OF ENERGY PERFORMANCE

- ✓ Customizable Dashboard
- ✓ KPI Key Performance Indicators
- ✓ Consumption balance sheets by period
- ✓ Archiving data in a local database or in the cloud
- in DSaaS mode (Amazon, Microsoft Azure,...)

Control of performance, operating costs, and regulatory compliance



PcVue Solutions facilitates the work of the system integrator

Optimization of development costs with an application platform easy to implement and maintain

Flexible and scalable deployment

from simple local station to multi-sites architectures compatible with Cloud solutions in SaaS mode

Interoperability from the

data field to the building management services (billing, CMMS, booking space, facilities management ...)

Smart Generators

Import tool for mass configuration from third party software or external configuration platform (PLC platforms, CAD software, 3rd party SCADA, proprietary software).

AUTOCAD® BACnet™ DALI\WAGO® LNS® Schneider Unity® Siemens STEP 7 WAGO[®] Saia Burgess Controls

Graphical Interface





Intuitive 2D/3D object oriented libraries 60+ predefined animations Multilingual texts

Advanced alarm and event management

Configurable alarm and event viewers Filter, sorting, mask by status, priority and/or attribute - modifiable on line Contextual alarms management Alarm counters

Trends

Simultaneous display of real time and historical trends Customizable interface Comparative trends Data trend export to Excel

BACnet™ DALI KNX LonWorks® Modbus IP SNMP POSM

OPC Web services Cloud

PcVue Solutions

Configuration **Application Explorer**

Configuration tool « All in One » for configuration and diagnostic

Application Architect

Modelization and project generation

Data analysis

Archiving

Local or centralized archiving SQLServe Cloud (DSaaS) archiving to Microsoft AZURE, AMAZON...

Energy performances

KPI Dashboard

Reports

Edition and generation of dynamic reports available in several formats Distribution on demand or automatically bv email Accessible via a configurable web interface



Wide range of protocols

SIEMENS OPC MK8000 IP



Interoperability



Flexible architectures

Single station Client-Server Distributed

Mobile solutions

Smart mobile application Web access Remote access

Safety and security

Centralized management of rights with Windows Active Directory authentication HTTPS secure connections

Centralized project management



✓ SSO







We chose PcVue for two main reasons. The first is to provide our customer, TelecityGroup, an open, multi-protocol and scalable system up with the market standards and independent of BMS constructor and PLCs. The second reason is that with PcVue there are only two protocol conversion points: Direct LON or MODBUS communication gateways collect information, and then the PLCs are directly accessible on the IP network. This simple hierarchical architecture is much more reliable and faster in processing than other solutions in the market that can have up to four conversion layers before reaching an SQL type database.

Hélène GAURY

Success Story

Bouygues Energies & Services

PcVue Solutions at the heart of TelecityGroup France datacenter

Supervision of a datacenter

The company

TelecityGroup is the European leader in independent data center operators.

The company, headquartered in London, designs, develops and manages secure and highly connected environments, enabling the accommodation of technical infrastructure (web and IT) safely. TelecityGroup manages 24 data centers located in the main European business centers.

The projet

10

The system integrator Bouygues Energy & Services selected PcVue Solutions to monitor power distribution and cooling infrastructures of all the facilities of the new TelecityGroup data center in Paris.

The communication architecture (open and without

many hierarchical layers) were determining factors in this choice. PcVue generates, amongst others, power consumption reports of the servers operated by TelecityGroup Vision customers.

Its new building named Condorcet, with a customer area of 3400 m2, ideally meets the needs of businesses looking to locate their critical infrastructure in a data center. The building notably received the trophy for «Europe's Best Data Center" at Data Center Europe 2010. The new site was designed in conformity with international standards ISO27001: 2005 for information security, and ISO 14001: 2004 which ensures effective environmental management system.

Energy efficient design principles have been used to construct the building, as well as air conditioning technologies using free cooling and intelligent and sophisticated systems to reduce energy consumption.

L'immeuble comporte un centre de supervision, un In addition, the multiple connectivity options available on site are enhanced by connectivity to PANAP and SFINX,



CONVESS CHALLENGES

✓ Centralized monitoring and control of the electrical distribution and cooling infrastructures

 Easily interface systems and various types of equipment

which offers customers quality options of national and international peerage and Internet connectivity.

The building includes a monitoring center, a NOC (Network Operations Center), which holds an Image Wall featuring 12 screens (52 inches), each dedicated to different systems: 6 screens for security and video-surveillance, 1 screen for fire detection, 3 screens for operating installations applications, and two PcVue workstations. The first station is dedicated to electrical distribution infrastructure, the second supervises air conditioning. Each station has three screens: one screen with mimics (air conditioning and electrical supply) on the Image Wall and two other screens on the operator stations. A screen for the display of installations in detail, and another remote screen with a general mimic for PC Security supervision.

In terms of electrical distribution, PcVue supervises the whole installation, from transformer stations, to inverters, distribution boards and electric meters at each of the server cabinets.



SUCCESS KEYS

Multi-protocol, open and scalable system
 Reliability of the system
 Ability of providing comprehensive reports dynamically

PcVue Solutio

For air conditioning, PcVue integrates the monitoring for the entire chain from the chillers, the pumps and the roof top units, to the air conditioning cabinets in the accommodation rooms.

The Dream Report software, an integral part of the PcVue Solutions offer, allows TelecityGroup to provide comprehensive reports of facilities, particularly for the power consumption of each customer.







MAIN TECHNICAL FEATURES

✓ Data center surface area: 3 400 m²

✓ Site conforms to ISO 27001: 2005 for information safety and ISO14001: 2004 for environmental management

✓ 2 PcVue stations

✓ Visualization on an image wall comprising 12 screens

RESULTS

 \checkmark A single centralized system for the supervision of the data center infrastructure

✓ Reduction of development costs thanks to an easily scalable system

✓ The ability to know the electrical consumption of each client with comprehensive and dynamic reports

References

Some snapshots of a few of our international references

Cœur Défense / Courbevoie - France Revamping the BMS of Coeur Defense

DESCRIPTION

Coeur Défense office complex is located in the business district of La Défense. With 160,000 m² of offices in five HRB listed buildings (high-rise building) including 2 buildings of 40 floors superstructure (160m high) and three 9-story buildings (41m high)

- 75 air handling units
- 8,000 fan coil units
- 59 elevators and 18 lifts
- 6 levels of parking infrastructure - 2,880 parking spaces

Beyond the traditional building management features, the system was designed as a real tool for management and optimization. It supervises zones occupancy and the regulation of heating and lighting. The tailor made solution guarantees the performance of eco-construction, eco-management, and comfort of the operating structure, which ensures the operator is rewarded for the quality of its renovation.

TECHNICAL ENVIRONMENT

Built around a Gigabit heart network with a subset of the distribution 100Mbps switch / S 22 LNS databases managed by the SCADA system and locally by the 250 LNS Smart Server 220000 to 250000 LonWorks® variables including 113000 trends 11300 LON nodes spread over 126 office spaces Using LON / IP gateways with the "Web server" function to create points of consulting supervision by floor using a simple browser. 250 000 variables

Using LON / IP gateways with the "Web server" function to create consultation points of supervision by floor using a simple browser.

CERN / France - Switzerland

CSAM Project (Cern Safety Alarm monitoring) - Renovation of the safety alarms monitoring system

DESCRIPTION

This project was conducted as part of works related to the implementation of the new LHC accelerator. The entire monitoring system of the CSAM safety alarms has been renovated.

- The objectives of this system are:
- Ensure the future LHC safety of people and goods (about 12 billion. CHF) - Emergency alert in case of incident
- Ensure the provision of information to external users (Web server, OPC) - Be aware at any time of the availability and failure rate of equipment

Provide operators with information on the safety alarms (fire, lack of O2, etc.) for the entire site to alert firefighters when necessary This system also provides diagnostic functions on equipment that compose it, in order to prevent possible failure of the system itself (monitoring the availability of CSAM)

Built on the basis of high availability PLCs, the CSAM system must perform the monitoring of 33 security zones 24/7, for the 10 years of LHC operation

The project is conducted according to operational safety regulations (IEC 61508): High Availability System - SIL2

TECHNICAL ENVIRONMENT

- 66 Schneider Electric Premium PLCs providing data time stamped at the source to PcVue - 280 000 variables

- OPC Server for Siemens PLCs over Simatic Net Protocol
- Additional protocols developed using the PcVue SDK for specific equipment
- Centralized monitoring of all zones: 2 redundant PcVue stations
- 40 PcVue client dedicated to firefighters and technical services

- Oracle Database for archiving historical data

Financial Center TAIPEI 101 / Taipei - Taiwan Energy management system of the TAIPEI 101 tower

DESCRIPTION

The Taipei 101 tower, which is 518 meters high, holds 3 impressive statistics: it is the 4th tallest building in the world, it contains one of the highest restaurants in the world, and it has the fastest elevator with 37 seconds between the ground floor and the 89th floor. The tower offers a total surface area of nearly 200,000 m2 of office space. The PcVue BMS supervises mainly values related to the generator, the power output and interruptions and shutdowns



Fusionopolis Phase 2A / Singapore

BMS of a building complex

DESCRIPTION

Fusionopolis is a research and development complex located in the business park One-North. Consisting of two towers of 11 and 18 floors, it houses various research organizations, high-tech companies, government agencies, retail outlets and apartments.

Fusionopolis Phase 2A is a part of the complex including a business center, research laboratories and offices with an area of 84,000 m²

TECHNICAL ENVIRONMENT

30,000 variables ; 4 PcVue servers ; 4 PcVue clients ; BACnet and Modbus TCP/IP communication

Banco de Portugal / Lisbon - Portugal

BMS of the emergency building

DESCRIPTION

To anticipate disasters such as earthquake, fire or terrorist attack, the bank has an alternative emergency building consuming a minimum of energy: The "Disaster Recovery Center ", 5-story building, equipped with all the necessary infrastructure to operate under normal conditions (lighting, air conditioning, water production, backup power, ...)

The three basic functions of the BMS are:

- Supervision and building control: power distribution, HVAC, lighting circuits, energy consumption analysis, emergency generator groups

- Real-time and deferred reports on energy consumption parameters and CVC

- Remote access and interconnection between the different buildings

TECHNICAL ENVIRONMENT

PcVue SCADA station, Internet access via WebVue, 5 Saïa Burgess PLCs - on Ethernet network, 2 inverters connected with Jbus

AIRBUS / Toulouse - France

BMS of the buildings used for the Airbus A380 assembly line

DESCRIPTION

The site mainly contains the static test building and the final assembly hall, whose dimensions reach 490m long, 250m wide and 46m high. This building also houses 34,000 m² of offices on six levels. The BMS is based on the PcVue SCADA software that monitors the fire alarm systems, air conditioning, and electrical distribution for all the 200 buildings on the site. Each station is a server for the other network stations and a client for the building information. This architecture allows the operating and maintenance personnel to have access to all information regardless of where they are located on site.

TECHNICAL ENVIRONMENT

150,000 variables, a web portal, 200 APIs, 50 PcVue stations

Chinese Channel Television / Beijing - China

Supervision of the electrical network of the building of the Chinese TV channel (CCTV)

DESCRIPTION

This 234m high building houses the offices of Chinese television, with a surface area of approximately 550,000 m².

PcVue is used for the following functions:

- Acquisition of 3,200 TOR and measurement points of the installation

- Logging and archiving of events and faults with a time discrimination better than 100ms,

managed by end timestamp

- Operator remote management
- Balance sheets for power (daily, monthly, guarterly and annual)

TECHNICAL ENVIRONMENT

Public network 10 kV, 1 MT board of 32 cells, 16 transformers 10kV / 380V 11 sub-stations equipped with a low voltage table, 1 Main API April 5000, 2 PcVue stations, 27 Sepam protection relays and Dialpact modules, Modbus Protocol



Hôpital Edouard Herriot / Lyon - France BMS of the Hospital

DESCRIPTION

The Edouard Herriot Hospital is the largest hospital in Lyon. Built from 1913 to 1933, it has 32 wings able to accommodate more than 1,000 beds. The BMS encompasses several constructors: Honeywell, Johnson, Schneider and Siemens and covers the HVAC, electrical distribution and elevators with on-call management.

TECHNICAL ENVIRONMENT

40,000 variables 2 PcVue redundant servers 11 PcVue Clients Honeywell, Johnson Control NT9100, Schneider Electric TSX 47 and Siemens S7 PLCs...

Paris area Aeroports / Paris - France BMS of one of the Paris airport Terminals

DESCRIPTION

The BMS of the second largest air hub in Europe with around 63 million passengers per year covers the following technical equipment: The Low Voltage zones (one by building), the Climate zones (one per building), electromechanical zones, walkways and guidance patterns, the 400Hz network, the video surveillance system.

TECHNICAL ENVIRONMENT

- 20,000 variables database (Application total of 50,000 points)
- 2 PcVue redundant servers
- 1 PcVue archiving server
- 7 PcVue SCADA workstations - 10 PcVue Clients
- A hundred of Schneider Ecs PLCs
- WebVue access
- ModBus
- Ethernet

COLUN / Chile BMS of the COLUN factory

DESCRIPTION

Founded in 1949, Colum is the largest dairy cooperative in Chile, with an annual throughput of over 500 million liters, and an average growth of 7% per year for ten years. Annual output of finished products reaches 220 million tons per year. PcVue supervises ventilation and air production

TECHNICAL ENVIRONMENT

2 PcVue Redundant Servers 3 PcVue Clients Siemens S7-1200 PLCs

Hôtel Ritz / Paris - France BMS of the hotel

DESCRIPTION

hotel

TECHNICAL ENVIRONMENT

- 1 PcVue server
- 10 PcVue RDS network Clients



PcVue covers alarms, ventilation and temperature management and lights of the famous Place Vendôme



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